



## WHEN IT COMES TO STAYING UPDATED WHAT WORKS BEST FOR YOU?

### Blimps aside, we're looking to improve the way we communicate with you.

We want to understand the best way to get information to you. It could be the places you turn to for information on what's happening in your community. Or it might be where messages find you when you're not even looking.

Do you read the local newspaper? Rely on a local newsletter? Follow a community facebook page? Listen to local radio? Would you prefer something in your letterbox, or are there other channels you use, perhaps specific to your local community?

Improving the way we communicate is two-way, so we're also keen to know how you'd like to share your thoughts with us.

We use a variety tools and activities to hear from our community, from surveys and workshops, to phone-in and drop-in sessions. If you've provided feedback to us in the past, how did you interact with us and did it work for you? If you haven't, do you have a preferred way to share your ideas?

Tell us how you'd like to have your say, and how you'd like to hear from us by taking our 5-minute survey. Scan the QR code or visit [haveyoursay.midcoast.nsw.gov.au/communicate](https://haveyoursay.midcoast.nsw.gov.au/communicate)

Make sure you follow the page to be notified of where we'll be popping up around the region - so you can drop in and share your thoughts with us in person.



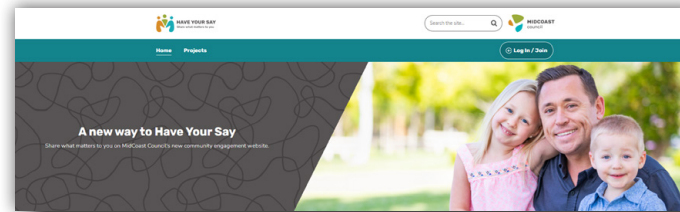
IN THE  
**SPOTLIGHT**  
2022-2023

### Hearing from our community is important to us, and helps us deliver projects and services that matter to you.

The dedicated *Have your Say* section on our website regularly asks for your feedback on a wide range of projects and strategies that set our future direction.

As well as providing an opportunity for you to tell us what you think, it's a great place to stay updated.

- Take a few minutes to register and you'll be notified when new items or projects are open for your feedback
- Be sure to 'follow' the projects you're interested in, to receive ongoing updates as they progress
- Find out about completed projects, and those that are approved and being implemented



We're committed to engaging with our community in a meaningful way, to support our decision-making and plan for future projects. Our approach aims to get more people like you involved in more projects, more often.

Have your say today at [haveyoursay.midcoast.nsw.gov.au](https://haveyoursay.midcoast.nsw.gov.au)

### Stay updated: News Wrap

Scan the QR code to subscribe to our weekly email newsletter... a snapshot of the latest Council news delivered to your inbox.



You can also stay updated by following us:



MidCoastCouncil



midcoastcouncil



Learn about our focus areas  
for the upcoming 12 months.



## SPOTLIGHT ON LOCAL ROADS

### Our commitment to improving local roads sees an extra \$7.5 million invested.

With 3,600 km of roads across our region, maintaining a safe and effective travel network to connect our communities is an ongoing challenge. Of this total, our roads are classified in one of two ways:

- 370 km are 'regional' roads and attract funding contributions from other levels of government
- the remaining 3,230 km are 'local' roads and are completely funded by Council as an operating expense

Our local roads are a major focus for us in the coming year, and as a result your elected Council has committed an additional \$7.5 million in the 2022-23 budget to start targeting roads hardest hit by the extended wet weather we've faced recently.

We know this injection of funds won't fix everything – but it's a start towards catching up on the damage our local roads have sustained over the last few years.



## SPOTLIGHT ON DOING BUSINESS WITH US

## SPOTLIGHT ON OUR FUTURE

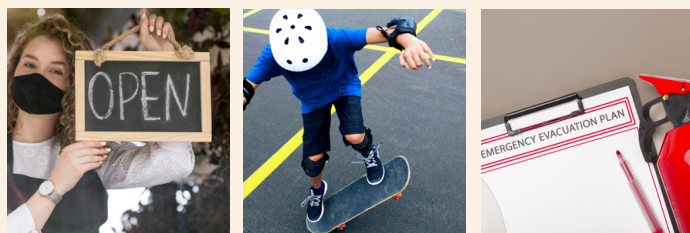
As well as delivering services such as road maintenance, repairs and upgrades, swimming pools, libraries, sporting fields, parks, gardens and waste, water and sewer services (just to name a few), we also undertake a large number of environmental, cultural and community projects.

Over the coming year we will be developing strategies to establish the future direction for areas such as:

- Economic development
- Open space and recreation
- Community preparedness

We will also be working on:

- Cedar Party Creek Bridge replacement, Wingham
- stage two of The Bucketts Way corridor upgrade
- upgrading the Nabiac Water Treatment Plant including expansion of the borefield
- completing a new water reservoir and water mains in Gloucester
- expansion of the Hawks Nest Sewerage Treatment Plant



### Another priority for us over coming years is to improve your experience with us.

Our 'business transformation' program focuses on how we can become more efficient in the way we provide services to our community. It includes reducing time taken to respond to your enquiries, staff training, improving the use of technology to provide better business systems, and providing more opportunities for you to interact and transact with us online.

## INCOMING FUNDS & WHERE THEY ARE SPENT

Every year we prepare a detailed budget that outlines how our funding resources will be allocated to deliver against the projects and initiatives in our annual Operational Plan. The tables below provide a snapshot of our income sources and where we will spend our funds in 2022-23.

Income	2022-23 (\$)	%
Rates and annual charges	\$166,931,431	54%
User fees and charges	\$56,452,765	18%
Interest and investment revenue	\$3,010,209	1%
Lease income	\$2,273,600	1%
Other revenues	\$4,276,532	1%
Grants / contributions - Operating	\$35,011,087	11%
Grants / contributions - Capital	\$43,027,386	14%
<b>Total</b>	<b>\$310,983,010</b>	

Service expenditure	%
Transport network	24.47%
Water supply and treatment	20.38%
Sewer services	17.02%
Waste services	8.30%
Information and communications technology	3.56%
Open spaces and recreation	3.43%
Procurement, fleet and stores	3.39%
Community assets	2.39%
Finance service	1.52%
Disability services	1.48%
Natural systems	1.47%
Governance	1.44%
Legal and property	1.37%
Emergency management	1.06%
Libraries	1.04%
Other services (each representing <1% of total)*	7.68%
<b>Total</b>	<b>100%</b>

\* See 2022-23 Operational Plan for a full breakdown by service.